

Exporting Windows event logs from Event Viewer

Could you please Exporting Windows event logs from Event Viewer to us from these failure PC. We can inspect more possible problem from that. Please refer the system log screenshot.

Step:

1. Start Event Viewer by going to **Start > search box** (or press **Windows key + R** to open the Run dialog box) and type **eventvwr**.
2. Within Event Viewer, expand **Windows Logs**.
3. Click **system and application** and it show like below screen
4. Click export all event to file in right navigator menu.
5. Send the window system log and application log to us.

